

Turnitin Student Help File

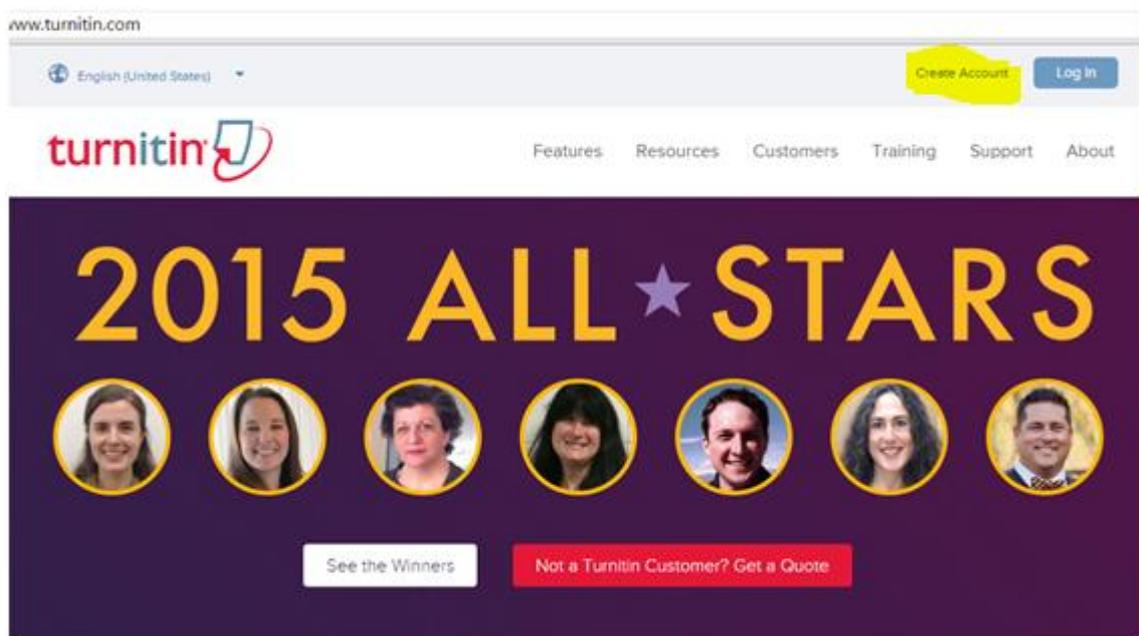
Students must only use their UKZN e-mail addresses to create an account and each student must only have one Turnitin account.

Introduction

This quick start will help you get started with Turnitin and will walk you through the steps you need to register with Turnitin and create a user profile or reset your password if you have forgotten it.

Step 1-

To register and create a user profile, go to www.turnitin.com and click on the Create account link.



Step 2

The new user page will open; follow the directions on this page to help you create your user profile. To create a profile, you must have a **class ID and an enrollment password** (Supplied by lecturer or Supervisor). You can get this information from your instructor. Once you finish creating your profile, you will be logged in to Turnitin.

Then you will have to choose whether you will use Turnitin as an instructor or student. In this case please choose **student**.

Create a User Profile

Have You Ever Used Turnitin?

If you've used Turnitin before, you can use the same email and password to log in. You can keep all your papers and grades together, even if you're now in a different class or a different school!

Email address

Password (Login to Turnitin)

Forgot your password? [Click here.](#)

Create a New Account

Please select whether you will be using the service as an instructor or a student.

Student

[Instructor](#)

[Teaching assistant](#)

Login

Step 3

Create a New Student Account

Class ID Information

All students must be enrolled in an active class. To enroll in a class, please enter the class ID number and class enrollment password that you were given by your instructor.

Please note that the password and pincode are case-sensitive. If you do not have this information, or the information you are entering appears to be incorrect, please contact your instructor.

Class ID

Class enrollment password

User Information

Your first name

Your last name

Display names as

- First name (Space) Last name (example: John Smith)
- Last name (Space) First name (example: Smith John)
- Last name(No space)First name (example: SmithJohn)

Email address

Password and Security

Password and Security

Please keep in mind that your password is case sensitive (for example, paSS123 would be different than pass123), must be 6-12 characters long, and contain at least one letter and one number (for added security).

Enter an email address and password you can easily remember. Please write down your email address and password for future reference.

Enter your password

Confirm your password

Next, please enter a secret question and answer combination. You will be asked for this combination if you ever forget your password and need to reset it.

Secret question

Please select a secret question. ▼

Question answer

User Agreement

Please read our user agreement below. Select "I agree" to complete your user profile.

Turnitin.com and its services (the "Site" or the "Services") are maintained by iParadigms, LLC ("iParadigms"), and offered to you, the user ("You" or "User"), conditioned upon Your acceptance of the terms, conditions, and notices contained herein without modification (the "User Agreement").

You should review this User Agreement carefully before accepting it. ▼

I Agree -- Create Profile I Disagree -- Cancel Profile

Note: Please avoid to use your favorite songs or books on the secret question because your favorite song might change over time.

There is no need to create Turnitin account for every Module, you can just **join classes**. However, you must have CLASS ID and ENROLLMENT PASSWORD for every module. Your lecturer or supervisor should supplier this.

turnitin

All Classes **Enroll in a Class** What is Plagiarism? Citation Help

NOW VIEWING: HOME

About this page

This is your student homepage. The homepage shows the classes you are enrolled in. To enroll in a new class, click the enroll in a class button. Click a class to view your homepage, you can submit a paper. For more information on how to submit, please see our help page.

University of KwaZulu-Natal		
Class ID	Class name	Instructor
0041540	CMDV7112013	[REDACTED]

The screenshot shows the Turnitin website's 'Enroll in a class' form. At the top left is the Turnitin logo. Below it are navigation tabs: 'All Classes', 'Enroll in a Class' (which is active), 'What is Plagiarism?', and 'Citation Help'. Below the tabs, it says 'NOW VIEWING: HOME'. Underneath is the heading 'About this page' followed by the text: 'To enroll a class, enter the class ID and enrollment password and click submit. If you do not have a class ID and enrollment password, contact your instructor for this information.' The main form area has a dark header 'Enroll in a class'. Below this header are two input fields: 'Class/section ID:' and 'Enrollment password:'. A 'Submit' button is located at the bottom of the form.

Password can be reset when forgotten

There is no need to stress or recreate a new account when you forget your password. You can just reset it as shown on the picture below.

The screenshot shows the Turnitin login page. At the top left is the Turnitin logo. At the top right, it says 'For service updates, follow us on Twitter @TurnitinStatus'. The main content area has a blue background. On the left, there is a red banner that says 'COMMON CORE SPRING TRAINING' with an illustration of a notepad and a pencil. Below the banner, it says 'Use our standards-aligned writing assignments to better support writing instruction for grades 6-12. Plus, earn money for your school!' and a button that says 'Browse the Prompt Library →'. On the right, there is a white box titled 'Log In'. Inside this box are two input fields: 'Email' and 'Password'. Below these fields is a blue 'Log In' button. Below the 'Log In' button, there are two links: 'Reset Password' (which is highlighted in yellow) and 'Create Account'.

Note that the last name is your surname; you can insert your name if your surname doesn't work because you may have provided your name instead of your surname. You will then need to provide an answer to the secret question. If you forget the answer to your secret question, please click on forgotten link and answer. Turnitin will send a link to your email address provided to change password.



Reset User Password

Please enter the email address you used to create your user profile. Click "next" when you are done.

Email address

Your last name

If you do not know the email address for your account...

Ask your instructor (or Turnitin administrator, if you are an instructor) to look up your email address.

NOTE: Due to privacy agreements, Turnitin CANNOT release your email address - even to you. You MUST get this information from your institution.

[Next](#)



Reset User Password

If you remember the answer to your secret question, please enter it below. Click "Next" when you are done.

If you selected your secret question in a language other than the one you are reading this in, please select your language from the list:

Secret Question:

What is your mother's maiden name?

Answer:

[Forgot your answer?](#)

Please note that all passwords are case-sensitive. Please check your spam, bulk or junk folder for the password reset email, as it is sometimes filtered as spam. The email will come from noreply@turnitin.com. You may need to whitelist this address with your spam blocker or administrator.

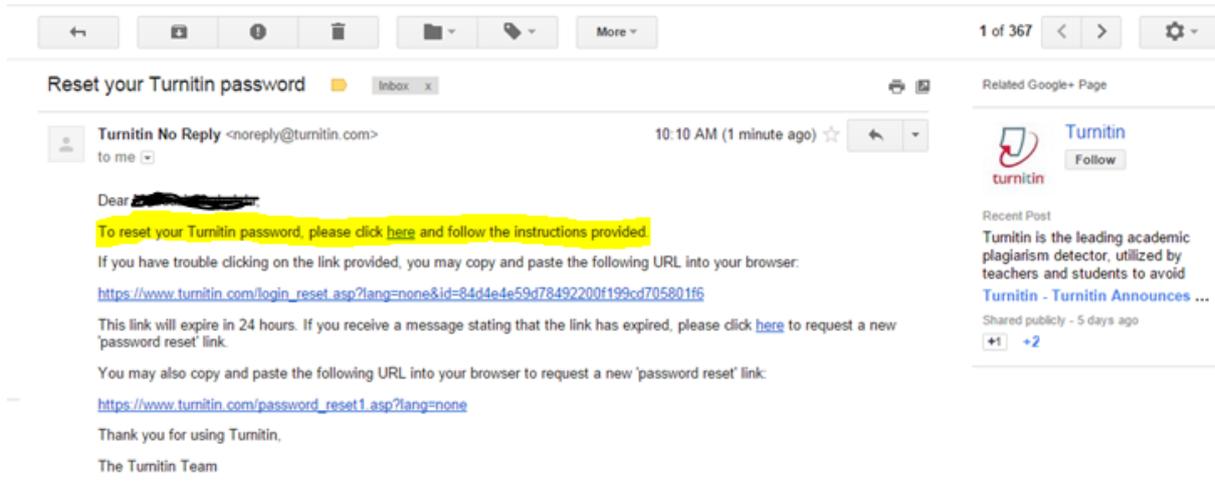
[Next](#) [Previous](#)

Reset User Password

The link to reset your password has been sent to: ██████████@gmail.com

You have 24 hours to change your password using the emailed link.

Login to your emails and click on the link provided as follows



The screenshot shows an email interface. The subject is "Reset your Turnitin password". The sender is "Turnitin No Reply <noreply@turnitin.com>". The email body contains the following text:

Dear ██████████

To reset your Turnitin password, please click [here](#) and follow the instructions provided.

If you have trouble clicking on the link provided, you may copy and paste the following URL into your browser:
https://www.turnitin.com/login_reset.asp?lang=none&id=84d4e4e59d78492200f199cd705801ff6

This link will expire in 24 hours. If you receive a message stating that the link has expired, please click [here](#) to request a new 'password reset' link.

You may also copy and paste the following URL into your browser to request a new 'password reset' link:
https://www.turnitin.com/password_reset1.asp?lang=none

Thank you for using Turnitin.
The Turnitin Team

On the right side, there is a "Related Google+ Page" for Turnitin, which includes a "Follow" button and a "Recent Post" section.



The screenshot shows a web form titled "Reset User Password". The form contains the following text:

Thank you! Please enter your new password, and then confirm your new password. Your password must be at least six characters long and contain at least one letter and one number. Click "next" when you are done.

Enter password:

Confirm password:

At the bottom of the form, there are two buttons: "Next" and "Cancel".

THANK YOU, YOU NEITHER HAVE SUCCESSFUL RESET YOUR PASSWORD NOR CREATSD YOUR ACCOUNT.